

WEST VIRGINIA LEGISLATURE

2025 REGULAR SESSION

Introduced

House Bill 3168

By Delegates Mallow, Barnhart, Brooks, Marple,
Green, Vance, Hillenbrand, Miller, and Kump

[Introduced March 05, 2025; referred to the
Committee on Energy and Public Works]

1 A BILL to amend the Code of West Virginia, 1931, as amended, to add a new article designated
2 §46A-6O-1, relating to creating The Rossi Act; requiring that entities providing goods,
3 services, or utilities allow changes to be made to an electronic account by telephone or
4 mail; and providing for enforcement.

Be it enacted by the Legislature of West Virginia:

ARTICLE 6O. THE ROSSI ACT.

§46A-6O-1. The Rossi act; mandate; enforcement.

1 (a) This act shall be cited as "The Rossi Act".
2 (b) Notwithstanding any provision of code to the contrary, including any provision of §39A-
3 1-1 et seq. of this code, an entity, business, corporation, company, or organization that provides
4 goods, services, or utilities to an individual in West Virginia shall allow changes to be made to an
5 electronic or online account for said goods, services, or utilities by telephone or by mail with
6 necessary identity verification measures.
7 (c) Failure of an entity, business, corporation, company or organization to comply with
8 subsection (b) constitutes a violation of the West Virginia Consumer Credit and Protection Act of
9 §46A-6-1 et seq. of this code and is subject to enforcement by the Attorney General.

NOTE: The purpose of this bill is to create The Rossi Act; requiring that entities providing goods, services, or utilities allow changes to be made to an electronic account by telephone or mail; and providing for enforcement.

Strike-throughs indicate language that would be stricken from a heading or the present law and underscoring indicates new language that would be added.